

**WAN-IFRA XMA Cross Media Awards 2010:** 

A submission by Singapore Press Holdings





#### **A Whole New Fashion Experience**

Brought to you by



In conjunction with



YourSingapore

**Official Card** 



Co-organised by



Official Digital Imaging Partner



### Contents

- SPH is On!
- Campaign Activation
- Results



#### What is 'SPH is On!'?

#### **Philosophy:**

It is a communications discipline which SPH has started seeding with our advertisers and agencies.

"ON" as all of us know, is a word that brings along with it a whole host of positive implications - as in ON STRATEGY, ON TRACK, ON THE BALL, ON CALL - we are always wanting to turn ourselves ON for our clients in terms of bringing to you a solutions-based approach to connecting effectively with your target segments.

SPH has hundreds of products across its media arsenal. To easily understand how all these can come together to fuel connectivity with advertisers' targets, we have housed them under SIX "ON" Buttons - namely the ON PRINT, ON LINE, ON MOBILE, ON AIR, ON SCREEN, & ON GROUND buttons.

This case study is an example of how SPH has done this

### SPH Is On!

Online display
Online search
Online classified
Database marketing - eDM



Mobile marketing (SMS / LBA)
Code technology
Mobile search

/ tradeshows
Ambient advertising
Installations



#### The SPH Marketing Funnel

offering holistic solutions to consumers



#### Phase 1: Create general awareness

Above-the-line media for mass reach

- Newspapers ST, BT, ZB
- Out of Home MBO digital network islandwide
- Radio 913 and 1003FM

### Phase 2: Targeted messaging to promote product benefits & price point

Niche platforms to reach prospective buyers

- •Online sites on AsiaOne from news content sites, to UGC sites, to lifestyle verticals
- Online Classified sites ST701
- •Search portal Rednano

### Phase 3: One-to-one messaging with selling proposition

Below-the-line platforms

- Direct Marketing Options with SPH Digital Database
  - eDMs
  - Mobile Marketing
  - Direct mail with ST (inserts/stick-ons)

Phase 4 : Conversion of Ready Buyers

Event to drive sales

 Private Events or on-ground activations by MBO Events

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#### Fashion Season @ Orchard



 An Orchard Road annual key campaign aimed at presenting Fashion for Everyone.







#### In Conjunction with AFX



- FSO complements and builds up excitement for "fashion" towards and during the Asia Fashion Exchange (AFX which runs from 27 April to 2 May 2010).
- Provides an enhanced experience for AFX fashion industry participants.
- Orchard Road is Singapore's most famous shopping street and naturally the best place to celebrate fashion - fuelled by fashion and lifestyle offerings across 10 participating shopping malls and over 120 retailers for this inaugural launch of Fashion Season @ Orchard.



### In Conjunction with AFX







- Singapore is a Fashion and Lifestyle destination
  - Renowned shopping haven of the region
  - Value deals and promotions
  - Vibrant retail, fashion and lifestyle events calendar
  - Complementary offerings and products enhancing everyone's overall shopping experience
- In 2009, \$\$3.1b was spent on shopping, contributing to 25% of total tourism receipts
- Most popular items of indulgence were fashion and accessories



#### Fashion Season @ Orchard



#### **Campaign Objectives**

 To bring "a whole new fashion experience" to the masses and generate interest and entice 48,000 local shoppers and foreign visitors to shop at Orchard Road. The target was to attract an average expenditure of \$\$200 per tourist and generate a total amount of \$\$333,702 in induced tourism receipts on Orchard Road.

#### **Campaign Concept**

A **six-week campaign** comprising fashion, shopping and lifestyle experiences - from fashion styling workshops to fashion shows, from fashion photography exhibitions to contests/shopping privileges.







### **Campaign Details**

- Target Audience: Singaporeans, residents of Singapore, as well as tourists around the region
- Media platforms: On Print (Newspapers, Magazines),
   Online(Websites, Web TV), On Screen (Digital OOH screens), On Ground (Street Banners, Events & Exhibitions)
- Traditional Media used by FSO:
  - Print advertisements in English and Chinese newspapers The Straits Times, Lianhe Zaobao and my paper
- Campaign period: 2 April to 9 May 2010





#### **SPH Cross-media Components**

ONLINE

Leaderboard, dedicated FSO microsite and videos on webTV channel SCREEN SCREEN

Outdoor digital LED screen posters reached out to shoppers at point of purchase



Advertisements and advertorials on events, contests and campaign highlights in various SPH newspapers and magazines

FSO 2010 ON GROUND

Events, Exhibition and Street Banners





#### SPH Cross-Media Platforms in action



Special glossy edition of ST Urban on official launch date of FSO
Print advertisements in ST, LHZB and my paper
Advertorials in local and regional Female, Nuyou and Her World magazines



Leaderboard on AsiaOne Diva directed people to FSO micro-site

FSO micro-site provided detailed information on activities and allowed for registration for events and contests

FSO web TV videos on The Straits Times RazorTV



SPH MBO's screens at 313@somerset, Paragon, Plaza Singapura, Singapore Visitor Centre, Wisma Atria encouraged participation in the FSO Shop and Dine Draw



Street Banners along Orchard Road

A host of "firsts" achieved by various events of the campaign





Reaching the masses effectively





Singaporeans read newspapers everyday.

### **SPH Newspapers** lend credibility











#### Reaching the masses effectively



#### **The Straits Times**

National English language broadsheet

380,000 copies
1.432 million readers



#### Lianhe Zaobao

National Chinese broadsheet

170,000 copies 555,000 readers



#### My Paper

Free bi-lingual compact targeting modern Singaporeans.

200,000 copies 320,000 readers



#### **Female**

Singapore's Leading Fashion and Beauty Magazine

135,000 readers



#### Nuyou

Singapore's leading Chinese language fashion and beauty magazine

36,000 readers



#### Her World

Singapore's most established monthly women's magazine with the highest readership

196,000 readers





Reaching the masses effectively

- Media Execution
  - Limited glossy edition of ST Urban on 2 April was a luxe brochure-like edition to coincide with Official Launch of FSO 2010.
  - Special FSO supplement in 22 April's The Straits Times allows in depth highlights of programmes and partners to advertise.
  - Print advertisements in The Straits Times, Lianhe Zaobao and my paper called for registration and votes for events and contests such as the FSO Fashion Styling Workshop and Canon FSO Fashion Photography Challenge
  - Advertorials in Magazines provided publicity for FSO around the region





Reaching the masses effectively



#### The Straits Times URBAN

- 40- page Glossy issue on
- 2 April 2010



2 Apr - 9 May 2010 THE OFFICIAL CAR



#### **SPH Newspapers and Magazines**

Reaching the masses effectively

The Straits Times URBAN (promotion highlights)







Reaching the masses effectively

The Straits Times URBAN (Best Shopping Picks)







Reaching the masses effectively

The Straits Times URBAN (Directory Of Retail Offers)







Reaching the masses effectively







## <u>The Straits Times (FSO supplement</u>

6- page FSO Supplement in Life!
 section on 22 April 2010





Reaching the masses effectively

#### The Straits Times (FSO supplement)









Reaching the masses effectively

The Straits Times (FSO supplement)









Reaching the masses effectively

#### <u>Advertisements in Lianhe Zaobao</u>









Reaching the masses effectively

#### Advertisement in my paper







Reaching the masses effectively

#### <u>Advertorials in Female and Her World magazine</u>















Reaching the masses effectively

#### Advertorials in Nuyou magazine



















#### Reaching the online community



#### AsiaOne Diva

A website under the AsiaOne network, Singapore's no. 1 news and lifestyle portal with 150 Million page views and over 10 Million unique users a month



#### The Straits Times RazorTV

A web TV service that combines the internet and TV platform with 5 million page views and 900,000 unique audience a month



#### **FSO** microsite

Comprehensive source of information on FSO with 98,070 page views between 12 March and 9 May 2010



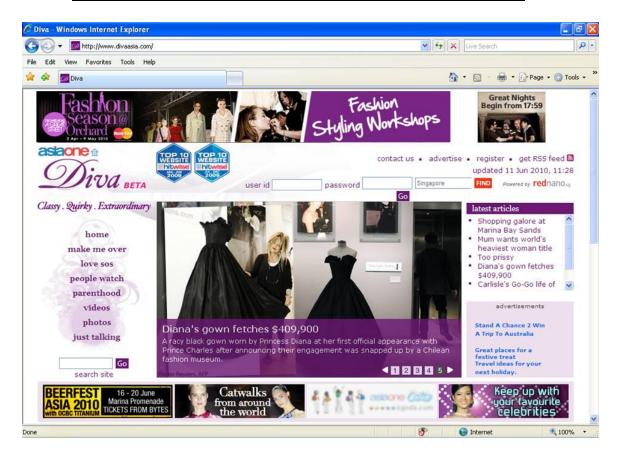
# SPH Online Platforms Reaching the online community

- Media Execution
  - Leaderboard on AsiaOne Diva directed traffic to the FSO microsite
  - The Straits Times RazorTV produced videos of major FSO events available for public viewing and showcased 10 models in the FSO Asian Model Contest
  - FSO Micro-site provided comprehensive and up- to- date information on FSO and served as a platform for photography challenge and fashion styling workshop registration



Reaching the online community

#### FSO Leaderboard on AsiaOne Diva

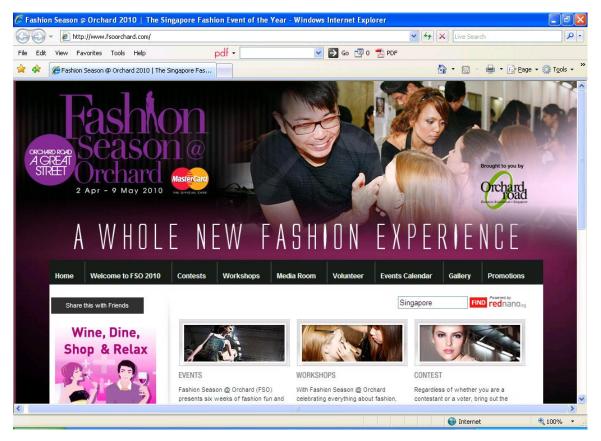






Reaching the online community

#### FSO microsite www.fsoorchard.com

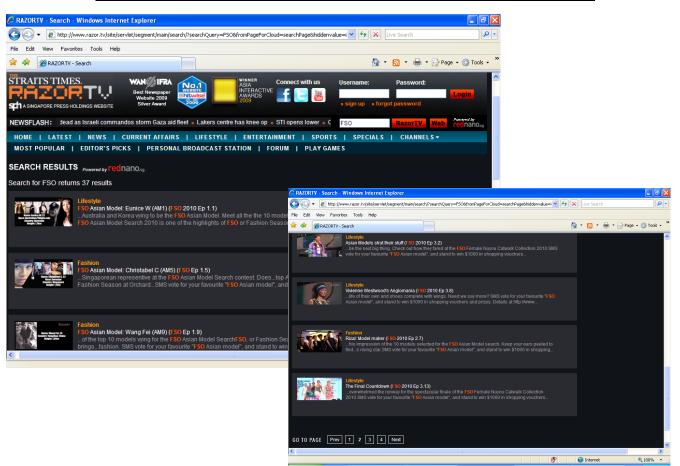






Reaching the online community

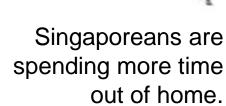
#### FSO videos on The Straits Times RazorTV

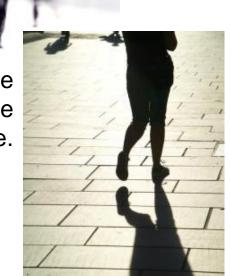






Great visual impact for visual subject matter





Reaches people on the go.





#### **SPH Outdoor Platforms**

#### Reaching people on the move



Singapore Visitors Centre @ Orchard



313@somerset



Paragon



Plaza Singapura



Wisma Atria





- Media Execution
  - Digital posters were run on LED screens to encourage participation in the FSO Shop and Dine Draw at consumers' point of purchase





### Outdoor Large LED Screens



313@somerset outdoor LED



313@somerset indoor videowall



**Singapore Visitors Centre LED** 





## **SPH Outdoor Platforms**

# Reaching people on the move

### <u>Indoor malls digital screens</u>



Digital poster @ Plaza Singapura
Customer Service Counter and Lift
lobbies



Digital poster @ Wisma Atria Customer Service Counter and Lift lobbies



Digital poster @ Paragon Taxi stand and Lift lobbies







#### **Events**

6 main events at different locations along Orchard Road



#### **Street Banners**

48 banners on 24 lamp-posts along Orchard Road



- Media Execution
  - A series of events were held to bring different aspects of fashion to the masses. These events included an indoor and outdoor multi-label spectacular catwalk show, a fashion styling workshop and a fashion photography forum and first large scale fashion photography street exhibition.
  - Street Banners were put up on 24 lamp-posts along Orchard Road





# FASH 101

20 March 2010 (Sat): Canon FSO Fashion Photography Forum

#### **Events**



1 April 2010 (Thu): Media Briefing at Cafe Revive at The Centrepoint



2 April 2010 (Fri): Launch Party at Mandarin Gallery



2 April – 9 May 2010: Canon FSO Focus on Fashion Photography Street Exhibition



10 April 2010 (Sat): Female & Nuyou Catwalk Collection Show at Paragon (Indoor & Outdoor)



16 April – 25 April 2010: FSO Fashion Styling Workshop at The Centrepoint





### **Street Banners**









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# Campaign results

Event turnout/ participation **exceeded minimum target of 48,000 visitors**, with a commissioned survey showing **turnout of 141,541 visitors** to the key events at Orchard Road.

3 in 10 were at Orchard Road to participate in FSO's activities.

12% of tourists came to Singapore specifically for the event.

The average tourist shopping expenditure in Orchard Rd was \$\$376 per Tourist, \$\$176 higher than the set performance target of \$200 average spend per tourist



# Topline Campaign Facts & Figures

- Around **5,000 shopping vouchers** were redeemed by shoppers who spent a minimum of \$200.
- 10,000 SMS voter entries were received for 4 contests
- 400 people participated in the FSO Fashion Styling Workshops
- 520 entries received for the Canon FSO Fashion Photography Challenge
- **6,500 spectators** attended the Female& Nuyou catwalk show (vs. target of 5,000)
- Over 90,000 in page views for the FSO microsite
- \$2.288 million worth of editorial/news generated



## Client's Comments

"Orchard Road is Singapore's most famous shopping street and naturally the best place to celebrate fashion. We believe that fashion should be accessible to all and Fashion Season @ Orchard has helped us excite the wider audience in appreciating fashion. We want to continue and make it an iconic event on Orchard Road."

Mrs Sng Ngoi May, Chairman, ORBA

"MasterCard is proud to be the official sponsor of the first ever Fashion Season @ Orchard with ORBA. This initiative brings to consumers six weeks of exciting fashion events and retail privileges, and we are glad to be collaborating with ORBA, STB and SPH to bring this to our customers for their cardholders. MasterCard has long been a strong supporter of the retail and fashion industry, and involved in fashion initiatives across the world. Cardholders can look forward to enjoying exclusive MasterCard privileges through this time, as they celebrate the best of fashion in Singapore. Singapore is among the region's key fashion and lifestyle hubs, and we look forward to both our local and overseas cardholders enjoying themselves along the Orchard Road belt."

Ms Julienne Loh, Vice President and Country Manager, Singapore, MasterCard Worldwide

"Peugeot is a style icon in the world of automobiles. As Fashion Season @ Orchard is the style event of the year at Orchard Road, it is the perfect vehicle for the brand to showcase its creativity".

Ms Medy Widjaja, Marketing Manager of Autofrance, which distributes Peugeot in Singapore

"We welcome the strong partnership between ORBA, MasterCard, SPH and retailers which have resulted in this celebration of fashion. Undoubtedly, Fashion Season @ Orchard will build much buzz and excitement along this great street and is well-times to complement the various events under Asia Fashion Exchange..."

Mr Andrew Phua, Director of Tourism Shopping and Dining, STB

"It is almost impossible to conceive a world of fashion without fashion photography, because it is through photography that cutting-edge fashion becomes more accessible to everyone. Fashion Season @ Orchard is the perfect opportunity to take high-fashion to the streets of Singapore and to discover the local fashion photography stars of the future."

Mr Melvyn Ho, Vice President of Consumer Imaging and Information Group, Canon Singapore



## Client's and Customer's Comments

#### Female & Nuyou Catwalk Collection Show

"The show was great! My greatest compliments to your team for a wonderful presentation"

Ms Shu Lee, Assistant Manager (Brand Marketing)
Marketing & Communications for Island Shop

"Congratulations on a very successful event on April 10. The show was very well executed and beautifully presented." **Ms Jennifer Lee, Manager, Marketing Communications for Etro** 

"I felt totally excited after watching the show. It was inspiring and interesting. It made me want to learn more about fashion."

Ms Sing Shi Xin Hui, singer and celebrity

"It's a really phenomenon show. They have brilliant idea to do something like that. It's amazing."

Ms Karen Ng, Fashion Stylist

"It was exciting but also pressurising at the same time. I believe this was the first time any hair salon had done one show with so many models (125). The show turned out great and I am happy to involve in next year's show with more models, 200 would be an achievement." The multi-label catwalk show with 125 models had hair styled by Action Hair Salon in collaboration with Redken hair products.

Mr Vinn Wong, Managing Director of Action Hair Salon

"It is actually my first time watching the catwalk, hence it's like watching through a kaleidoscope. It's fascinating. It's great for Singapore's fashion industry"

Ms Joi Chua, Singapore singer & celebrity





## Benefits to advertisers







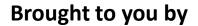
Strong branding and visibility across SPH media Connect with target audience via 4 media & marketing platforms: on print, online, on screens and on ground

Active engagement of readers and prospective customers through an innovative and interactive platforms.

2 Apr - 9 May 2010









**Organised by** 













## Partners of 2010

Brought to you by



In conjunction with



**Official Card** 



Co-organised by



Official Digital Imaging Partner



Official Makeup



**Official Hair Product** 



Official Catwalk Hair Salon



Participating Malls

Official Fashion Workshop Hair Salon



Official FSO Launch Hair Salon

Salon Elite

313





















# Participating Fashion Labels









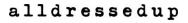


























#### **Official Media & Event Partners**





















# **THANK YOU**

